

SMP 2020 **Sustainability Master Plan**



Introduction

ACCIONA is a pioneer in the development of sustainable solutions in the areas of infrastructure, water and energy.

ACCIONA Visión 2020

We want to be leaders in sustainable practices at world level, in directing investments, in our service offering and, of course, in our business practices. That is how we work to mitigate climate change—both strategically and operationally—by providing solutions to water stress and designing infrastructures that are adapted to the new realities.. In the last five years (2010-2015), our commitment to sustainability has materialised not only in our offer to the market but also through the implementation of more sustainable best practices within the Company.

The goal is to show that it is possible to have a business model that is environmentally-friendly, positive for society and profitable at the same time.

Sustainability Master Plan 2020





Visión **2020**

ACCIONA has adopted climate change mitigation as its main strategic goal, by committing its investment capabilities and, in coherence with that commitment, adopting the goal of achieving emission neutrality in its operations, by advancing in energy efficiency and offsetting any emissions by purchasing CO2 rights that support the development of renewable facilities in developing countries.

STRATEGIC OBJECTIVE:

INVEST TO MITIGATE CLIMATE CHANGE Prioritise investment in renewable technology

CARBON NEUTRALITY

Objective: Reduce and offset our emissions

CLIMATE RISK MAP

Objective: Design and draw up climate change risk maps

ADAPTATION AND MANAGEMENT OF CLIMATE RISKS

Objective: Develop and implement climate change adaptation and risk management plans within the business strategy

CLIMATE CHANGE TRAINING

Objective: Train the Company in climate change risks and their management



Climate Change



models.

STRATEGIC OBJECTIVE INVEST TO MITIGATE CLIMATE CHANGE **Prioritise investment in renewable technology**

Up to 2020 2.5 ACCIONA will invest at least

Billion \$

in developing renewable technologies.

80% of that investment will be in **new installations**

located in developing countries, enabling them to materialise the transition strategies for their energy

Continuing with this trend, by 2020 ACCIONA will have 10,500 MW of renewable capacity and will avoid over 20 million tons of CO2, equivalent to the annual emissions of 4 million automobiles.



ENVIRONMENT Visión 2020

ACCIONA's businesses offer sustainable environmental solutions, guaranteeing a response to such challenges as water stress. The efficient use of natural resources is the challenge that humanity must face; it is also one we address in our operations.

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BIODIVERSITY

STRATEGIC OBJECTIVE

COOPERATE IN MANAGING WATER SUSTAINABLY Provision of drinking water and sanitation

ECO-EFFICIENCY IN OPERATIONS

Objective: Advance in a program of circular economy

WATER

Objective: Improve water consumption efficiency

Objective: Neutral biodiversity footprint



Environment

STRATEGIC OBJECTIVE COOPERATE IN MANAGING WATER SUSTAINABLY Provision of drinking water and sanitation

ACCIONA helps ensure access to drinking water and environmental sustainability by developing and operating water treatment facilities.

by creating infrastructure that delivers water to 4 million people and operating other infrastructures that serve over 5 million.

To date, ACCIONA has built over **75 desalination plants, more than** 100 drinking water treatment plants, and over 300 wastewater treatment plants, equivalent to supplying water to over 34 million people and treating sewage for a combined population of over 54 million people.

Between 2016 and 2020, ACCIONA will contribute to ensuring the supply of drinking water to areas of water stress and to preserving the environment:

by preserving our rivers and seas by developing sewage treatment projects that meet the needs of over 8 million people and operating facilities that serve over 4 million.



Society

Visión **2020**

ACCIONA accepts the need to work with others to safeguard living standards, particularly through engagement with, and support for, the communities with which we interact. And also by putting our technological capabilities at the service of society in order to contribute to the goal of universal access to basic water and energy services.

STRATEGIC OBJECTIVE

WORK TO IMPROVE PEOPLE'S LIVING STANDARDS Universal access to energy

SOCIAL IMPACT MANAGEMENT

Objective: Enhance management of the social impact of the Company's activities

ENGAGEMENT AND LEADERSHIP

Objective: Maintain our leading position in cutting-edge international initiatives and continue working on stakeholder engagement

SOCIAL ACTION

Objective: Strengthen the Company's Social Action Plan

VOLUNTEERS

Objective: Increase employees' commitment to sustainable development



Society

STRATEGIC OBJECTIVE

WORK TO IMPROVE PEOPLE'S LIVING STANDARDS

Universal access to energy

In **2020** ACCIONA will be the leading supplier of electricity via renewable energy in isolated rural areas of Latin America.

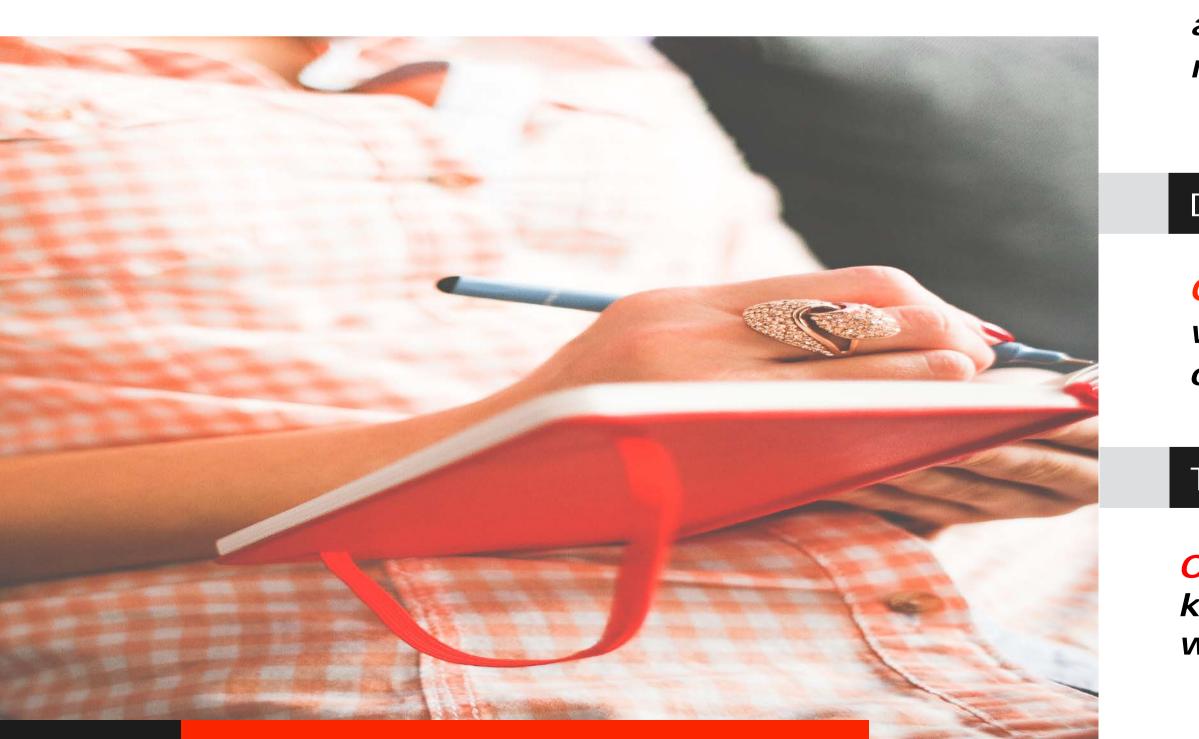
ACCIONA has been working since 2009 **to bring electricity to remote areas** of Cajamarca (Peru) and Oaxaca (Mexico) using photovoltaic systems. Today, **over 50,000 people** have replaced candles and kerosene lamps with bulbs and sockets powered by solar energy. The project is exponentially scalable.



People

Visión **2020**

Launch of the "**Team Experience"** programme to create an inspirational environment for the team based on the strength of the ACCIONA brand and its underlying values: **respect**, **transparency**, **equal opportunity**, **meritocracy**, **continuous communication and diversity**.



SAFETY

Objective: Reduce the accident frequency rate by 15% with respect to 2015

HEALTHY ACCIONA

Objective: Give all employees access to healthy lifestyle programmes

DEVELOPMENT AND INCENTIVES

Objective: Establish specific talent recruitment, detection and retention programmes in all countries where we have more than 300 employees

DIVERSITY AND INCLUSIVENESS

Objective: Establish diversity plans in all countries where we have more than 300 employees, with specific objectives based on local circumstances

TRAINING

Objective: Provide employees with the sustainability knowledge and skills to enable them to work in coherence with the Company's strategy



CORPORATE GOVERNANCE Visión 2020

ACCIONA's Board of Directors is highly specialised in risk management in a context of sustainability and in long-term guidance and planning in the areas of ethics, human rights and climate change.



ETHICS

Objective: Adapt the Code of Conduct to the most advanced practices

Objective: Provide an International model of Crime Prevention and Anti-Corruption in 100% of the activities

HUMAN RIGHTS

Objective: Implement a programme of respect, protection and remediation in the area of Human Rights in all businesses and markets

CORPORATE GOVERNANCE

Objective: Adopt the most advanced corporate governance practices

RISK MANAGEMENT

Objective: Include management risks related to sustainability (human rights, climate change, anti-corruption, environment) in management processes

TRANSPARENCY

Objective: Enhance the Company's non-financial reporting: at global and local level

Objective: Adopt policies for greater fiscal transparency



Value Chain

Visión **2020**

Contribute to a sustainable value chain by strengthening risk prevention, ethics and reduction of the climate and environmental footprint.



SUPPLY CHAIN

Objective: Mitigate environmental, social and governance risk in our supply chain and create new sustainable solutions

PARTNERS

Objective: Mitigate the environmental, social and governance risk in relations with partners: consortia and joint ventures

CLIENTS

Objective: Build long-term loyalty and trust among clients based on the Company's focus on Sustainability

Objective: Define No-Go policies based on sustainability (due diligence by third parties)





Visión **2020**

ACCIONA's goal is to remain in the lead in the development of sustainable solutions to the planet's major challenges



INNOVATION SPENDING

Objective: Acciona will keep its innovation-to-revenues ratio above the European average in order to retain its lead in innovation.

COLLABORATIVE INNOVATION

Objective: Collaborate with third parties to develop innovative technologies that ensure the sustainability of our business

OPERATIONAL INNOVATION

Objective: Create and improve efficient processes that generate savings of at least 75 million euros (around 15 million euros per year).





